OPERATING POLICIES AND PROCEDURES

CATEGORY: VEHICLE	DATE	EFFECTIVE	POLICY
OPERATION	ISSUED: 1-01-04	DATE 4-1-15	NO: VO-14
	REVISED: 4-1-15		
TITLE:			PAGE 1 OF 3
PICK-UP SITES Hours/Locations Motor Pools -New Castle County			

The office of Fleet Services has established vehicle pick-up sites throughout the state, which serve many locations. Each facility in the service area is assigned to a primary pick-up site where an authorized driver will usually be sent to pick up a vehicle. If a vehicle is unavailable at the primary pick-up site, the authorized driver will usually be deferred to a secondary pick-up site. The Fleet Services Reservationists will advise drivers of their vehicle pick-up site when their reservation is confirmed via fax confirmation sheet. It is important that drivers review their faxed reservation confirmation sheet to ensure all requirements have been met as requested.

Drivers should check the assigned vehicle **before** departing the pick-up site, i.e. lights, turn signals, tire pressure, hood secure, etc. Drivers are also requested to check the vehicle tag expiration date on the license plate, as Fleet Services has experienced a number of tags being removed from Fleet vehicles.

New Castle County

SITE NO.	HOURS	LOT/KEY KEEPER LOCATION
NC1	7:00 – 4:30	Carvel State Office Building, 8 TH and French Street
NC12	7:30 – 5:00	T Building, Herman Holloway Campus
NC13	8:00 – 4:30	Terry Childrens Center, Across from Herman
		Holloway
NC14	8:00 – 4:00	Emily Bissell Hospital, 3000 Newport Gap Pike
NC17	8:00 – 4:30	DSCYF/Ferris, Faulkland Road
NC24	8:00 - 4:00	Barley Mill Plaza
NC27	8:00 – 4:30	Department of Labor, Fox Valley
NC29	7:00 – 3:00	Del Tech Stanton
NC31	8:00 – 4:30	Robscott State Service Center
NC32	7:30 – 4:30	DelDot/North District, Rt. 7, Bear
NC33	8:00 – 4:30	DNREC, 715 Grantham Lane
KC43	7:30 – 4:30	Appoquinimink State Service Center
	(no keys distributed from 12 noon–1)	

**Denotes Agency Reservations Only

OPERATING POLICIES AND PROCEDURES

CATEGORY: VEHICLE DATE		EFFECTIVE	POLICY
OPERATION	ISSUED: 1-01-04	DATE 10-10-06	NO: VO-14
	REVISED: 10-10-06		
TITLE:			PAGE 2 OF 3
PICK-UP SITES Hours/Locations Motor Pools –Kent County			

The office of Fleet Services has established vehicle pick-up sites throughout the state, which serve many locations. Each facility in the service area is assigned to a primary pick-up site where an authorized driver will usually be sent to pick up a vehicle. If a vehicle is unavailable at the primary pick-up site, the authorized driver will usually be deferred to a secondary pick-up site. The Fleet Services Reservationists will advise drivers of their vehicle pick-up site when their reservation is confirmed via fax confirmation sheet. It is important that drivers review their faxed reservation confirmation sheet to ensure all requirements have been met as requested.

Drivers should check the assigned vehicle **before** departing the pick-up site, i.e. lights, turn signals, tire pressure, hood secure, etc. Drivers are also requested to check the vehicle tag expiration date on the license plate, as Fleet Services has experienced a number of tags being removed from Fleet vehicles.

KENT COUNTY

SITE NO.	HOURS	LOT/KEY KEEPER LOCATION
KC1	7:30 – 5:00	Blue Hen Corporate Center
KC9	8:00 – 4:30	Pensions Office, Silver Lake Plaza, Walker
		Road
KC16	08:00 – 4:00	DHCI, Smyrna
KC19	8:00 – 4:30	Department of Agriculture, Rt. 13S
KC43	7:30 – 4:30	Appoquinimink State Service Center
	(no keys distributed from 12 noon–1 pm)	

**Denotes Agency Reservations Only OPERATING POLICIES AND PROCEDURES

CATEGORY: VEHICLE	DATE	EFFECTIVE	POLICY
OPERATION	ISSUED: 1-01-04	DATE 7-13-06	NO: VO-14
	REVISED: 7-13-06		
TITLE:			PAGE 3 OF 3
PICK-UP SITES Hours/Locations Motor Pools –Sussex County			

The office of Fleet Services has established vehicle pick-up sites throughout the state, which serve many locations. Each facility in the service area is assigned to a primary pick-up site where an authorized driver will usually be sent to pick up a vehicle. If a vehicle is unavailable at the primary pick-up site, the authorized driver will usually be deferred to a secondary pick-up site. The Fleet Services Reservationists will advise drivers of their vehicle pick-up site when their reservation is confirmed via fax confirmation sheet. It is important that drivers review their faxed reservation confirmation sheet to ensure all requirements have been met as requested.

Drivers should check the assigned vehicle **before** departing the pick-up site, i.e. lights, turn signals, tire pressure, hood secure, etc. Drivers are also requested to check the vehicle tag expiration date on the license plate, as Fleet Services has experienced a number of tags being removed from Fleet vehicles.

SUSSEX COUNTY

SITE NO.	HOURS	LOT/KEY KEEPER LOCATION
SC1	7:30 – 4:30	Georgetown State Service Center, S. Bedford St.
SC10	7:30 – 5:00	Shipley State Service Center, 350 Virginia Ave., Seaford
SC12	7:30 – 4:30	Laurel State Service Center, 440 N. Poplar Street
SC14	7:30 – 4:00	Pyle State Service Center, Roxanna Rd., Frankford
SC16	7:30 - 5:00	Bridgeville State Service Center, N. Cannon & Mill Sts
SC18	7:30 – 4:30	Milford State Service Center

**Denotes Agency Reservations Only